

Mypetcard UK Website terms of Use version 1

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This is where we tell you all about the legal terms and conditions that apply to the use of the Mypetcard website (www.Mypetcard.co.uk), its related features and our website

It's important that you read them, because this is where we spell out our responsibilities as website owners, and yours as a website user. By attempting to register with us and using the website you are accepting these terms and conditions and are legally bound by them. If you do not wish to be bound by the terms and conditions, then you should not use our website.

We may make changes to these terms and conditions at any time. If we do, we will post these changes here and they will be effective immediately. Please check regularly so that you are aware of any changes, as once they appear here, if you use the website, it means that you accept them.

Mypetcard.co.uk Services, including the website are provided by Pet cards Uk Ltd, together with support for Mypetcard.co.uk customers. The Mypetcard.co.uk Services allow you to (amongst other things):

Set up regular money transfers to save for your pet's treatments;

Make instant one-off payments to your card;

Block and unblock your card easily;

Get notifications of your Purchases in real-time.

Check your balance

Pay for Veterinary treatments and pet related services

Please note that your Mypetcard can only be used at certain types of merchants to encourage the saving for veterinary and related pet care services. A full list of merchant types can be seen below.

1. Your Responsibilities

You agree that the details you provide us with while using the website or registering with us (such as your email address, your home address, and your phone number) will be processed and used in accordance with our privacy

policy which can be found at

<https://www.Mypetcard.com/uk/web/terms-and-conditions/privacy-policy/>. We may for example use the details you provide us with to communicate with you.

You warrant that all the information you provide us with for the purpose of registering with us, obtaining a Mypetcard Pre-paid Visa Card, and opening a Mypetcard account for you is true, complete, and current, and that the bank account you use for the purpose of registering with us and for future Mypetcard transactions is your own, and that there are sufficient funds available to cover your payments.

When you register with us you must choose a password. You are responsible for all actions taken under your password and you must only use the Mypetcard website under your own password. It is your responsibility to keep your password safe and to ensure that it is not disclosed to anyone. If you

think someone else might know it, you must change it. You must not permit anyone else to use your password.

For security purposes you may also enable fingerprint and facial recognition (Biometric Data) on the Mypetcard website, provided it is supported by your device. We advise that you do not let anyone else add their Biometric Data to your device. Your Biometric Data is not processed or stored by us once enabled, the data remains encrypted on your device.

2. Privacy Policy

We take your privacy very seriously. We will not pass on your personal, debit card or bank account details to anyone other than our banking partners. For full details of who they are, please see the section on our partners. And for more details of how we protect your privacy please read our privacy policy.

3. Payment

Your joining fee of £10 must be paid into your Mypetcard account on the payment page when you join us. Mypetcard accepts most major debit cards,

You can then set up a standing order to pay your saving into the account number and sort code details sent to after you have completed your application for your card.

4. Our Fee

We will charge you a monthly fee for the use of the Mypetcard online service and your Mypetcard Pre-paid Visa Card. The monthly membership fee will be deducted automatically every month from the outstanding balance on your Mypetcard account. To be very clear, please note that Mypetcard is a SUBSCRIPTION SERVICE and the Mypetcard membership fees are recurring/continuous transactions. Your monthly membership fees will be debited on the monthly anniversary of the date you activated your Mypetcard account.

5. Changing Your Mind

If you register with us to open an account and then change your mind, please let us know by calling us on 02039165260 or emailing on help@Mypetcard.co.uk and we will cancel your application

6. Recommend a Friend

We will soon run a Recommend a Friend scheme under which a Mypetcard may recommend a friend to Mypetcard. Under this scheme and as a thank you for helping grow the Mypetcard family, the Mypetcard and/or the referred friend may receive a gift. The terms of this scheme are publicly displayed on our website, and may be varied by Mypetcard at any time and for any reason.

For the avoidance of doubt, we can only reward a referral for a genuinely new referral (that is, someone who has never registered with us before) who opens an account with us. Please note that it may take up to two weeks for the reward to appear in the Mypetcard 's and the referred friends' (if applicable) Mypetcard account.

9. Copyright

All the content of our website, including the Mypetcard logo, is owned by us and is protected by UK and international copyright laws. Please do not copy, download, or use any of our material for either private or commercial use.

10. Uploading images and other material

You must not upload, message, transmit or otherwise make available or initiate any content that:

- Is unlawful, libellous, abusive, obscene, discriminatory, or otherwise objectionable;
- Includes information that you do not have the right to disclose or make available under any law or under

contractual or fiduciary relationships (such as insider information, or proprietary and confidential information learned or disclosed as part of employment relationships or under nondisclosure agreements);

- Infringes upon patents, trademarks, trade secrets, copyrights, or other proprietary rights;

11. Questions to our customer service and messages on our site

If you post questions for our customer service or messages on our blogs or forums you own the copyright to this text. However, by posting text, you grant us unlimited free license to republish that text on our site and to redistribute, make available or sell that text in print or electronic form anywhere in the world as part of an edited compilation or otherwise.

12. Liability

We cannot promise that your access to our site, or its content, will be delivered uninterrupted or error-free, or that the site will be free from viruses or other harmful properties. It is your responsibility to put in place satisfactory safeguards and procedures to make sure that any material you obtain through our site is free from contaminations or other harmful properties.

We have taken every measure we can to prevent internet fraud and to ensure that any data collected from you is kept safe and secure. However, in the extremely unlikely event of a breach in our secure computer servers, we cannot be held liable.

Under no circumstances will we be held liable for any direct, indirect, incidental, or other kind of loss or injury resulting from your use or downloading of any content on our site.

Types of Merchants where you can use your card,

13. The Legal Side

It is a crime to use a false name or a debit card or bank account that is known to be invalid. If you are caught entering false or fictitious information you will be prosecuted. Mypetcard tracks the fingerprints of every person who registers with us, to enable us and all legitimate crime prevention authorities to trace individuals engaged in criminal activities on our website.

Mypetcard has the right to end our agreement with you and to suspend or terminate your access to the website if any of the following occurs:

- You breach our terms and conditions
- You fail to make a payment to us that is due
- You fail to provide, when asked, information to allow us to check your identity or the validity of any information you have given us
- We suspect you have been or are engaged in fraudulent or illegal activity on Mypetcard.co.uk

If you break any of these terms and conditions, or if liabilities are incurred as a result of your use of the website, you will be responsible for the costs and expenses, including legal fees, that we, or our employees, officers, directors or agents incur as a result. This will include any costs that result if someone else uses your personal information, or

your Mypetcard account, unless you can prove that it has been used fraudulently.

14. Contact Us

If you would like to know more about these terms and conditions, or you need to contact us for any reason, our Member Services Team is normally available from 8am to 8pm. Contact us by phoning 02039165260 or by emailing

help@Mypetcard.co.uk or by writing to us at:

10 Dean Park

Longniddry

East Lothian

EH320QR